

Virtual Meeting FAQs

Will there be a physical meeting location?

No, the Family First Credit Union Annual Meeting will be held virtually using a Zoom virtual event space and there will not be a physical meeting location.

What is Zoom?

Zoom is a video communication platform that allows individuals to connect in a virtual space using audio and video capabilities.

Do I need to register or sign up to attend the Annual Meeting?

Yes, however, registration can be done in advance or up until 5:00 pm on Tuesday, January 18. Preregistration is NOT a commitment to attend. To ensure our virtual Annual Meeting provides the best experience for those attending, we ask that you register to receive direct links and information to access our secure Zoom virtual event space. Registration also allows us to enter eligible primary account holders in prize drawings!

Please note, your registration confirmation email will not come immediately after you submit your Annual Meeting registration. The Annual Meeting is a member-only event, all registrations are reviewed by Family First Credit Union before registration confirmations are sent to members.

[Click here to register for the Annual Meeting](#)

What if more than one person in my household is a member of the Credit Union?

If more than one member in the household will be attending the Annual Meeting, please register each member individually. This will allow us to enter all eligible primary members for prize drawings. You do not need to log in separately to view and attend the Annual Meeting.

Will I have to purchase or download anything?

There is no Zoom software purchase necessary to participate in the Annual Meeting and you do not need to create an account with Zoom to participate in the Annual Meeting. If you choose to participate in the Annual Meeting using your

computer, tablet, or smartphone, you may be prompted to download the Zoom software to view the video feed from the Annual Meeting.

If you choose not to download the Zoom software, you can still participate in the Annual Meeting using the 'For Telephone,' directions provided when you receive your registration confirmation email. These instructions provide dial-in phone numbers that can be called from a landline or cellular device.

Whether you choose to attend the Annual Meeting by computer, tablet, or phone (landline or cellphone), you will be asked for additional meeting details to join the Annual Meeting, also found in your registration confirmation email.

When should I 'arrive' for the Annual Meeting?

Please join at least 5 minutes early to ensure volume and internet connection are clear. We suggest that members do not wait until January 19th to test their ability to connect to the Zoom platform.

- If this is your first time attending a Zoom Virtual Meeting event, you can test your connection prior to attending the Annual Meeting here: <https://zoom.us/test>.
- For an overview of joining and participating in the Annual Meeting via the Zoom platform, [click here](#).

How do I participate in the Annual Meeting?

After you register for the Annual Meeting you will receive a registration confirmation email with additional information, including instructions on joining the meeting using a PC, Mac, iPad, iPhone, or Android device, as well as an option to dial in using a telephone.

Please note, your registration confirmation email will not come immediately after you submit your Annual Meeting registration. The Annual Meeting is a member-only event, all registrations are reviewed by Family First Credit Union before registration confirmations are sent to members.

Do I have to use a computer to participate in the Annual Meeting?

You do not have to use a computer to participate in the Annual Meeting. Your registration confirmation will include instructions on joining the meeting using a PC, Mac, iPad, iPhone, Android device, and telephone (landline or cellphone). Using a computer, tablet, or smartphone with the Zoom software will allow you to

see and hear the Annual Meeting. Members choosing to only dial in by phone (landline or cellphone) will not be able to see the meeting video feed or have access to all participation options offered through the Zoom software.

Will we be voting during the Annual Meeting?

No, there were no new applications for Board of Directors nominees. The three Board members that are up for re-election will be re-elected by acclamation to serve the term 2022 to 2025.

Where can I find the Annual Report?

The Annual Meeting Financial Package is available for download here:
<https://ffcuga.org/2022virtualannualmeeting/AnnualMeetingFinancialPackage.pdf>

What if I have technical difficulties trying to attend the Annual Meeting?

In the event of technical difficulties, please contact Zoom Support here:
<https://support.zoom.us/hc/en-us>

Will there be giveaways during the Annual Meeting?

Eligible primary members who registered for Annual Meeting will be entered to win prize drawings; however, there will not be giveaways to all registered Annual Meeting attendees on January 19th.

Virtual Annual Meeting Quick Guide

Our Annual Meeting Quick Guide provides general information for joining and participating in the Annual Meeting, basic Zoom functions and features, and a confirmation email example to help you know where to find important meeting information. This Quick Guide is print-friendly. [Click here](#).